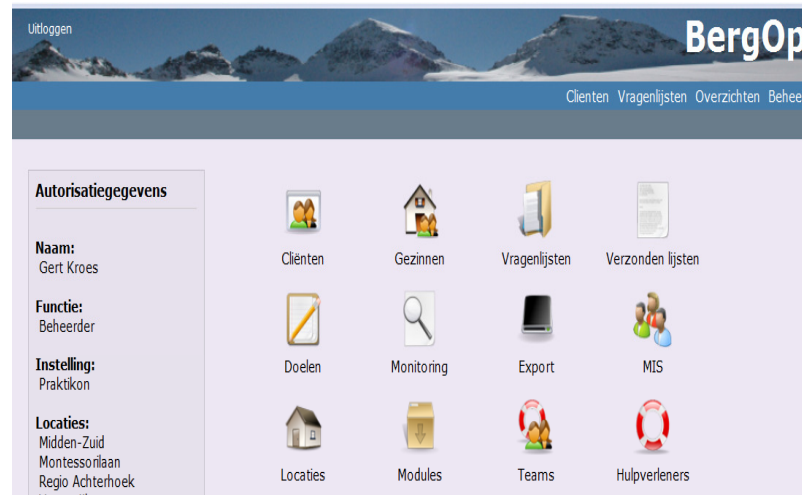


BERGOP



Uitloggen **BergOp**
Clienten Vragenlijsten Overzichten Beheer

Autorisatiegegevens

Naam:
Gert Kroes

Functie:
Beheerder

Instelling:
Praktikon

Locaties:
Midden-Zuid
Montessorilaan
Regio Achterhoek

Clienten Gezinnen Vragenlijsten Verzonden lijsten
Doelen Monitoring Export MIS
Locaties Modules Teams Hulpverleners

Gert Kroes

Landelijke Boosterdag MST
De Waag, Utrecht, 9 December 2010



BergOp

Monitor Effectiviteit & Behandelintegriteit

MST:

- Hoe ver zijn we?
- Hoe gaan we verder?

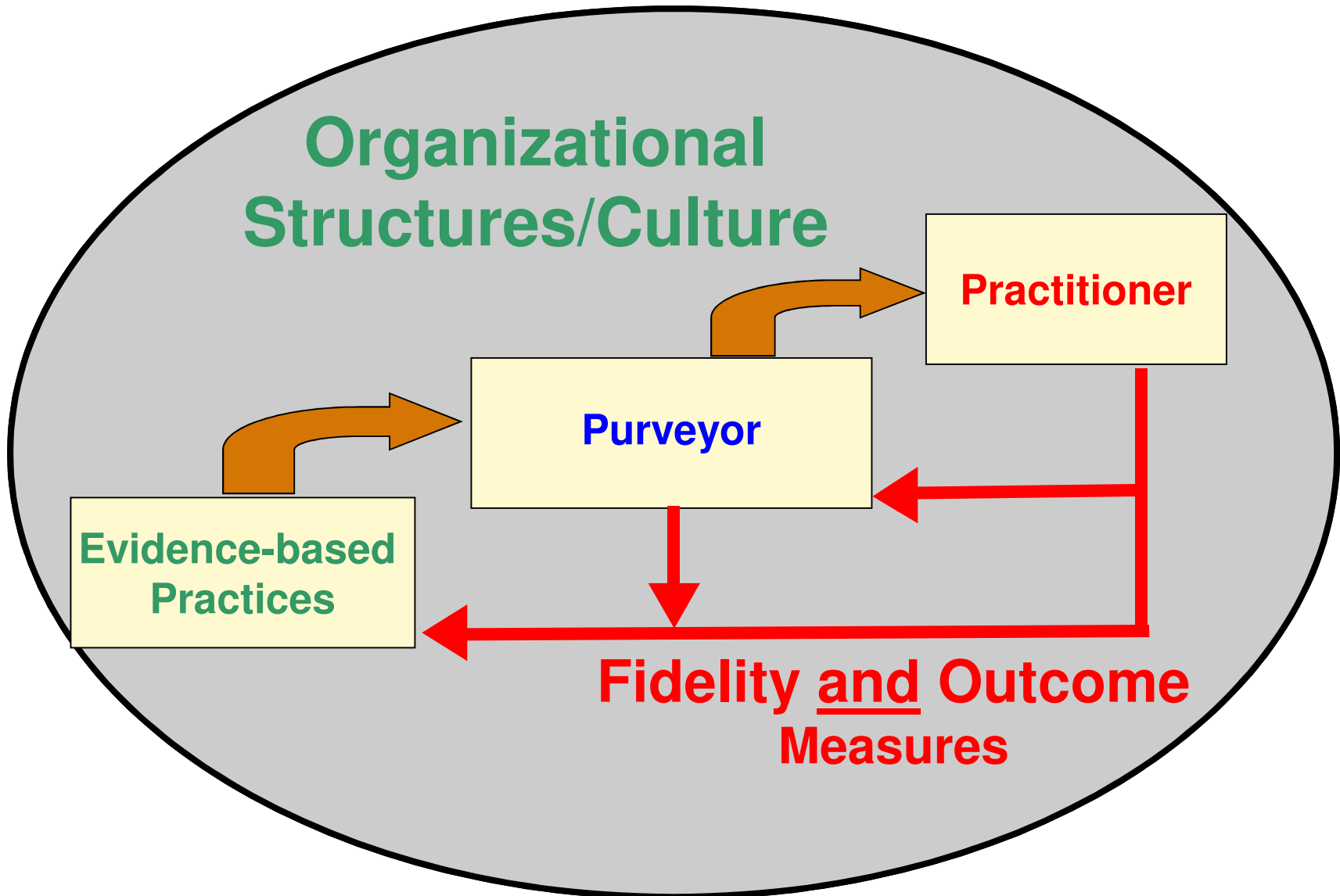
Insufficient Methods

- Diffusion/dissemination of information by itself does not lead to successful implementation
- Training alone, no matter how well done, does not lead to successful implementation
- Policies and funding alone do not lead to successful implementation

What works...

- Successful implementation on a useful scale requires a **purveyor**:
 - An individual or group of individuals representing a program or practice who actively work to implement that practice or program with fidelity and good effect
 - Purveyors accumulate data & experiential knowledge, & become more effective and efficient over time

Implementation Framework



Fixsen, Naoom, Blase, Friedman, & Wallace, 2005

Amerikaanse en Nederlandse Monitor MST

Monitoringsysteem MSTI

- Case Enrollment Form
- Adherence Data (TAM-R)
- Case Discharge Form
- *Follow-up interview (optional)*
- Reports (Dashboard etc.)

Monitoringsysteem E&B MST (BergOp)

- Cliëntregistratie (SDI Start)
- Adherence data (TAM-R)
- Ontslagformulier (SDI Einde)
- *Follow-up metingen (SDI Fup)*
- Vermindering ernst problemen (CBCL, NOSI-R)
- Rapportages (Dashboard etc.)

Monitoring via BergOp

The screenshot displays the BergOp web application interface. At the top left, there is a 'Uitloggen' (Logout) link. The top right features the 'BergOp' logo. Below the logo, a navigation bar contains the links: 'Clienten', 'Vragenlijsten', 'Overzichten', and 'Beheer'. The main content area is divided into two sections. On the left is a sidebar titled 'Autorisatiegegevens' (Authorization data) containing the following information:

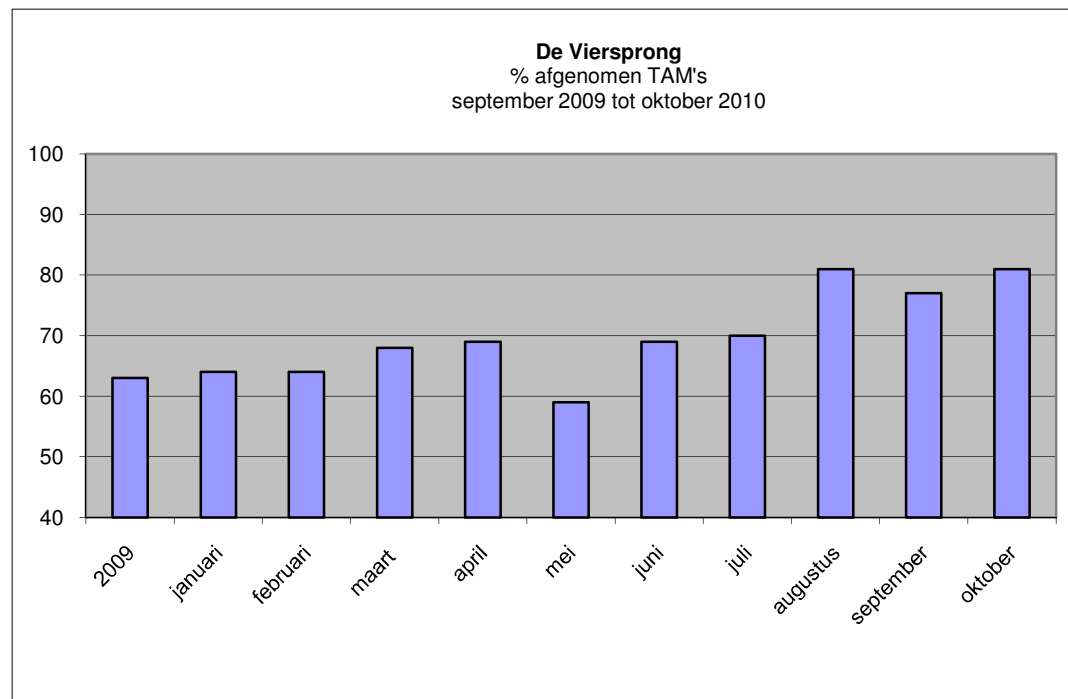
- Naam:** Gert Kroes
- Functie:** Beheerder
- Instelling:** Praktikon
- Locaties:** Midden-Zuid, Montessorilaan, Regio Achterhoek

On the right is a dashboard with a grid of 12 icons, each with a corresponding label:

- Clienten (Icon: two people)
- Gezinnen (Icon: house with people)
- Vragenlijsten (Icon: document with arrow)
- Verzonden lijsten (Icon: document)
- Doelen (Icon: notepad with pencil)
- Monitoring (Icon: magnifying glass)
- Export (Icon: laptop)
- MIS (Icon: three people)
- Locaties (Icon: house)
- Modules (Icon: box with arrow)
- Teams (Icon: group of people)
- Hulpverleners (Icon: lifebuoy)

Therapy Adherence: TAM-R

Callcenter Kwestion



Rapportages

Directe feedback naar behandelaars, teams, supervisors en MST NL via rapportages in BergOp (in samenwerking met Initi8) over:

- Beschrijving Doelgroep (SDI, CBCL, NOSI-R)
- Effectiviteit (behandelduur, uitval, uitkomsten van SDI, CBCL, NOSI-R)
- Behandelintegriteit (TAM-R scores)
- Respons op de vragenlijsten
- Overzicht Prestatie-indicatoren MST NL (Dashboard E&B)



Voorbeeld: Dashboard MSTI

Multisystemic Therapy Institute

MST Dashboard Report

Report Period: 7/1/2010 - 12/1/2010

Filters: 'Organization' = 'YYY'; 'Consultant/System Supervisor' = 'XXX SS'; 'Team Is Active' = 'Yes'; 'MST Treatment Type' = 'MST'

Team	Total Cases Discharged	Total Cases with Opp. for Full Course of tx	% youth living at home	% youth in school or working	% youth with no new arrests	Avg. Length Stay In Days for Youth receiving MST	% Youth Com-pleting Treatment	% Youth Dis-charged Due to Lack Of Eng	% of Youth Placed	Overall avg. adher. score *	% youth reporting adher-ence above thresh.(.>.61)	% of youth with at least one TAM-R inter-view	% TAM-R due that are com-pleted	Total Cases with a Valid TAM-R	Number of active FTE therapist positions	Avg. Cases Per Therapist
			Ultimate Outcomes Review			Case Closure Data				Adherence Data					Operation Data	
Target			90%	90%	90%	120	85%	<5%	<10%	0.61	80%	100%	70%		3 to 4	4 to 6
MST Organisatie																
Team A	13	13	84,62%	84,62%	69,23%	136,15	76,92%	0,00%	23,08%	0,656	75,00%	69,23%	75,51%	9	3,08	2,85
Team B	12	12	66,67%	41,67%	50,00%	153,00	83,33%	0,00%	16,67%	0,370	31,25%	90,91%	75,86%	10	4,00	2,68



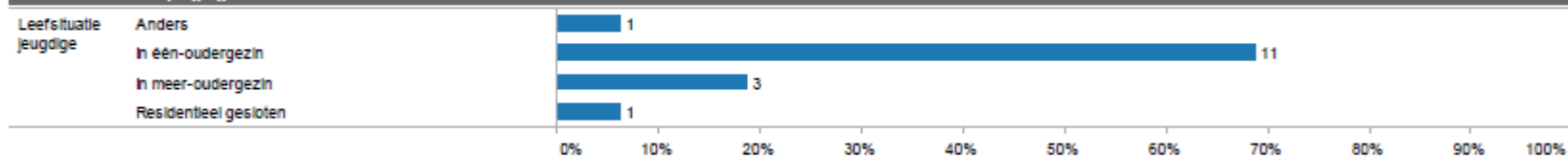
Voorbeeld MST NL dashboard

Voorbeelddashboard MST NL

Filter rapportageperiode (selecteert behandelingen die binnen deze periode zijn afgesloten)
1/1/2010 12:00:00 AM to 9/1/2010 11:59:59 PM

Totaal aantal afgesloten behandelingen	Aantal mogelijke volledige behandelingen	Leefsituatie: thuis	Opleiding en/of werk	Politie contact: geen nieuw contact	Gemiddelde hulpduur in dagen	Wijze van beëindiging: wederzijds, eenzijdig, plaatsing in gesloten setting
MST Den Bosch	19	94.74%	94.74%	73.68%	153	84.21% 5.26% 5.26%
MST Eindhoven	16	87.50%	87.50%	75.00%	171	87.50% 12.50%
MST Etten-Leur	19	78.95%	94.74%	89.47%	196	78.95% 10.53% 10.53%
MST Rotterdam 1	8	100.00%	87.50%	71.43%	179	100.00%
MST Rotterdam 2	19	68.42%	72.97%	61.11%	178	73.68% 5.26% 21.05%
MST Zeeland	14	100.00%	70.37%	90.91%	155	78.57% 14.29% 7.14%
MST-Dordrecht	9	88.89%	77.78%	80.00%	136	77.78% 22.22%
MST-PGB Etten-Leur	3	100.00%	100.00%	100.00%	226	100.00%
Grand Total	107	86.92%	84.91%	75.25%	171	82.24% 5.61% 11.21%

Details Leefsituatie jeugdige voor team MST Eindhoven



Details opleiding en/of werk voor team team naam

Bron: BergOp/Ctrl8



Dank voor jullie aandacht!